Having CHOICES gives meaning to our lives.

LIVE | GROW | BELIEVE

Annual Report 2011
Having CHOICES gives meaning to our lives: Annual Report 2011

Our Mission

Jennings Center for Older Adults, inspired by the Sisters of the Holy Spirit and the Catholic Diocese of Cleveland, continues the loving ministry of Jesus by providing health care and supportive services to older adults, with special concern for those with limited means. In fulfilling our mission we commit ourselves to these values:

Respect • Hospitality • Community

Discovery of Potential • Celebration of Life

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Martha M. Kutik
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Dear Friends,

Choices are part of what makes us individuals...at any age. Monsignor Gilbert P. Jennings chose to believe in a new way of caring for people. In 1932 the Sisters of the Holy Spirit chose to believe in a community and ten years later established Jennings Center for Older Adults, who chose to believe in quality, mission-based care.

Choice is at the heart of the Jennings ministry. When we are younger, we may take choices for granted—what to eat for lunch, what hobbies to pursue, or how we wear our hair. Personal choices like these are even more essential to the well-being of the older adults we serve. Jennings staff members offer choices that are as unique as each person they serve, empowering every individual to pursue passions and interests by encouraging opportunities to live, grow and believe.

Life is in the gathering: a chance to connect with friends, laugh and reminisce about days gone by. Connecting the generations stimulates mutual respect among young and old. Beliefs and traditions are embraced and reinforced, honoring the diversity of thoughts and customs surrounding life’s transitions.

Individuals are drawn to Jennings—to live, participate, work or volunteer—because of residences and services that emphasize choices and a commitment to the Catholic social teachings of respect and dignity for each person. Jennings staff, family members and volunteers make it happen every day, fulfilling the ministry sponsored by the Sisters of the Holy Spirit. Monsignor Jennings’ legacy of love continues today through the Sisters of the Holy Spirit as well as the generous hearts and hands of our staff, volunteers and benefactors.

Sincerely,

Martha M. Kutik
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2011 Service

Total Number of People Served = 934
Volunteers = 284 volunteers gave nearly 16,000 hours

Program Capacity

Senior apartments (units) = 210
Holy Spirit Villas (units) = 10
Assisted living (suites) = 54
Short-term rehabilitation (suites) = 27
Long-term care (suites) = 147
Adult day services (participants) = 50
Child care services (participants) = 89

Fiscal Results 2011*

REVENUES

Medicare ............................................. $1,927,353
Medicaid ............................................. $8,537,822
Private Pay & Other .............................. $7,654,792
Contributions, Fundraising & Misc. .......... $288,888
Other income, including interest ............ $372,226
TOTAL .............................................. $18,781,081

EXPENSES

Staff (including benefits) ....................... $11,675,652
Professional fees & Services ................... $1,456,745
Depreciation ....................................... $1,268,995
Interest .............................................. $691,483
Supplies & Other ................................. $3,235,518
TOTAL .............................................. $18,328,393

* Results are from Jennings campus, excluding revenue and expenses from senior apartments
2011 Community Benefit

At the heart of the Jennings mission is the choice to act as good stewards. We uphold the legacy of our founder, Monsignor Gilbert P. Jennings, who was known to “think bigger” and immerse himself in his community.

As a non-profit organization serving some of the most frail citizens, Jennings measures its success through benchmarks that demonstrate our contributions to the community and those we serve. The social profit of our contributions significantly impacts the quality of life for older adults, children and families that we serve—by delivering quality care, creating choices for successful aging, and developing a strong workforce.

Using our mission and values as our guides, we are proud to contribute and shape life as it should be through education and advocacy, convening and collaborating, innovation and community engagement. Jennings has a tangible financial impact in these activities and in unreimbursed charitable care, serving those with limited means and often providing services for little or no margin.

- **Affordable Housing:** Jennings operates four affordable senior housing communities, providing a safe and supportive home for more than 200 individuals with low to moderate income. Jennings offers campus services, such as housekeeping and personal care, to help individuals continue to live successfully in their apartments.

- **Community-based Services:** Jennings offers adult day services and child care to the greater community. These services are partially funded by programs such as PASSPORT, Title III, Alzheimer’s Respite Grant, and the county voucher program and often do not cover the total cost of the care provided.

- **Financial Impact:** True to its mission, Jennings supports quality and dignity—with particular attention to those whose limited means would otherwise provide less choices. In 2011, Jennings provided $1.7 million in unreimbursed and charity care for older adults.

**EDUCATION AND ADVOCACY**

Jennings staff and management team were actively involved in local, state and national activities that advocate for older adults and positively affect changes in older adult services.

- Participated in LeadingAge Ohio advocacy roles
  - Board of Directors
  - Executive Committee
  - Managed Care Committee
  - Advocacy Committee
  - Nominations Committee, Chair
  - PR/Communications Committee
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- Clinical Executive Committee
- Professional Development Action Council
- Housing Special Interest Group
- Assisted Living/Housing and Community-based Services Special Interest Group
- Unified Long-term Care System Advisory Group, Nursing Facility Quality Measurement Subcommittee
- Person Centered Care Committee
  • LeadingAge Ohio Foundation
  • LeadingAge Public Policy Congress
  • LeadingAge Not For Profit Leadership Cabinet, Co-chair
  • Center for Aging Services Technology (CAST)/LeadingAge Electronic Medical Record Workgroup
  • Human Resources Special Interest Group
  • Advisory Board for Kent State University Gerontology and Long-term Care Administration Program
  • Lake/Geauga County Hospice Ministry Program for the Cleveland Catholic Diocese
  • Ohio Person Centered Care Coalition
  • Performed as preceptor for Administrator-in-Training (AIT) Program and for Administrative Interns from Cleveland State University, Ohio University, University of North Texas, Ursuline College, Kent State University and Miami University
  • Educated and held discussions with state legislators
  • Provided a clinical setting for undergraduate training, mentored students and provided internships in nursing, accounting, dietitian, physical therapy, social worker, IT, dining services, novitiates and other disciplines from several local and out-of-state colleges
  • Held intergenerational opportunities with area students grades K-12, including Pope John Paul II Academy, Trinity High School, Roxboro Elementary and others
  • Trained and hosted seminarians supporting spirituality in elder care
  • Remained active with ARPP (Aligning Resources with Payment Policy), a coalition of skilled nursing facilities seeking a voice in payment policy
  • Published articles in print and online to educate the public and professionals about topics from workforce development to caregiver resources

CONVENCING AND COLLABORATING
  • Developed job shadowing and mentoring opportunities with Cuyahoga Valley Career Center and Cornucopia
  • Promoted the works of women religious through the regional “Women in Spirit” exhibit
  • Collaborated with PIRHL to provide community-based affordable senior housing through the low income housing tax credit (LIHTC) program
• Collaborated with several organizations to share best practices in work/life balance and education through the Rewarding Education through Advanced Careers in Health Care (REACH) initiative
• Participated in membership and best practice sharing through local professional network groups such as Hospice working group, CFO Roundtable, Catholic Community Connection, Council on Older Persons (COOP), Human Service Advocates Network (HSAN), Chambers of Commerce, Community Education Group, and Garfield Heights Child Care Centers Network Group
• Collaborated in writing a CMS Health Care Innovation grant to expand a chronic disease management program to reduce hospital readmissions
• Provided grant writing consultation to other non-profit organizations
• Facilitated joint evaluation of electronic health record software with another not-for-profit organization

INNOVATION
• Conducted spiritual end-of-life care staff training program, providing an understanding of the connection between spiritual and physical pain, best practices, and the impact on quality end-of-life care
• Facilitated senior farmers market vouchers for senior apartment tenants
• Provided leadership training

COMMUNITY ENGAGEMENT
• Served on the Curriculum Action Team responsible for the Strategic 5-year goal plan for Garfield Heights City Schools
• Engaged community by offering musical theater /intergenerational programs and Gateway to Culture arts and culture events
• Reached nearly 12,000 individuals through community health fairs and Jennings’ speakers bureau
• Offered child day care and summer camps, including low-income families
• Provided volunteer opportunities for nearly 280 volunteers
• Engaged high school and college student volunteers and enabled them to earn meaningful service hours
• Provided site services to American Red Cross for blood drives
• Established work site health education programs (Start!Walking!, Smoking Cessation)
• Provided community health education programs (monthly health talks, healthy eats program)
• Participated in Susan G. Komen Race for the Cure
• Provided Catholic Mass and Rosary, as well as interdenominational services, open to the community
We think the mature years should be defined by choices and possibilities. Respect and celebrating life, complemented with support and encouragement, provide a life everyone deserves to live and enjoy. Jennings staff, family members and volunteers make it happen every day, fulfilling the ministry sponsored by the Sisters of the Holy Spirit. Thank you for your financial support that helps us continue to empower older adults to have a fulfilling life at any age.

We make every effort to ensure the accuracy of our donor lists. We deeply apologize for any errors or omissions, and invite you to contact the Development Office at (216) 581-2902, ext. 2285 with any corrections.

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FRIENDS & SUPPORTERS

We proudly recognize our generous friends who have made gifts to Jennings Center for Older Adults from January 1, 2011 through December 31, 2011. Questions may be directed to the development office, at (216) 581-2902, ext. 2285.

ZACCHÉUS CLUB
($10,000 & ABOVE)

In this memorable Gospel story, Zaccheus is asked to be a host to the Lord. His response is more than generous, “Look, Lord! Here and now I give half of my possessions to the poor…” Leadership benefactors are making a substantial investment in the future of Jennings Center for Older Adults.

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FAITHFUL STEWARDS CLUB
($5,000 TO $9,999)

Inspired by Matthew 25:14-23, God has entrusted these benefactors with wealth, offering rewards for the faithful use of God’s gifts.

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Inspired by Luke 10:29-37, benefactors offer their utmost generosity, hospitality, and compassion for those in need.

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($1,000 TO $2,449)

Inspired by Mark 4:30-32, benefactors lovingly plant seeds that will grow to yield immense sustenance and stability for the future.

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($500 TO $999)

Inspired by Luke 6:43-45, these givers carry the goodness of their soul into action on behalf of others.

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($250 TO $499)

Inspired by Luke 8:4-8, these givers sow the seeds of their labors and work diligently for a more bountiful harvest.

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($0.01 TO $249)

Inspired by Luke 21:1-4, givers in this group, like the famous widow’s offering in the Gospel, give out of their own necessity. These gifts are doubly appreciated.

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Our Tribute Program acknowledges gifts made both in memory and in honor of those who have touched our lives in a special way. The listing below reflects gifts made from January 1, 2011 to December 31, 2011. Questions may be directed to (216) 581-2902, ext. 2327.

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These are the highest order or choir of angels. They are the guardians before God’s throne, constantly praising God, singing “Holy, Holy, Holy is the Lord God of hosts.”

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“Light of God,” Archangel Uriel is not mentioned in Scripture but is listed as one of the primary Four Archangels by Pope St. Gregory the Great. Also known as Phanuel, Uriel is the Angel of both Light and Darkness and is seen as looking both forward and backward so is acknowledged as the Angel of Life and Death.

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“Messenger of God,” Archangel Gabriel is the one who interprets dreams in the Hebrew Scripture, announces the birth of Jesus in Christian Scripture, and delivers the Quran in Islamic Scripture.

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“He who is like God,” Archangel Michael is the defender who guards the gates of heaven after the fall of Adam and Eve.

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Archangels are the most frequently mentioned in the Bible. They have the unique role of being God’s messengers in crucial times in history and salvation. In the Hebrew tradition, these celestial beings were seen as specific attributes of the Holy One. Hence all of their names contain the suffix “El”, meaning God.

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Guardian Angels ($25,000 - $49,999)
Guardian Angels are a special classification of angels who are assigned personally to watch over individuals. In Catholic tradition, angels are assigned to each individual soul at birth to “watch over and guard our ways.” A prayer to the Guardian Angels is one often learned by children in first grade in a Catholic School.

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Angels represent the heavenly beings which are closest to humans and the material world. They are the most caring and are willing to assist any who ask for their help.
Jennings Center for Older Adults offers a person-centered environment where individuals thrive. We offer support and encouragement through choices in lifestyles and services to ensure life as it should be for older adults:

- The Sisters of the Holy Spirit encourage compassionate care that reflects a values-based mission.
- Adult day services enable families to care for a loved one at home and remain in the community longer.
- Memory support services offer specialty support so those with memory impairment can live to their fullest potential.
- Affordable senior housing, with health and supportive services, enables individuals of all income levels to live independently.
- Community outreach to older adults, families and organizations helps them in their time of need.
- Long-term care residences offer privacy and dignity to those who are most frail.
- Assisted living supports health and personal care needs while enabling individuals to remain vitally connected to home, family and community.
- Short-term rehabilitation enables individuals to get back on their feet in a caring, vibrant community.
- Intergenerational activities inspire meaningful relationships between children and older adults.