Our Mission

Jennings Center for Older Adults, inspired by the Sisters of the Holy Spirit and the Catholic Diocese of Cleveland, continues the loving ministry of Jesus by providing health care and supportive services to older adults, with special concern for those with limited means. In fulfilling our mission we commit ourselves to these values: Respect, Hospitality, Community, Discovery of Potential and Celebration of Life.

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Spheres
Dear Friends,

Our world is aging. Traditional services are improving and new services emerging, while resources are decreasing in health care. Like no time before, there is tremendous opportunity for collaborative efforts to change the way we serve older adults in our communities. The late Pope John Paul II delivered his 2005 Lenten message with this important idea: “The care of the elderly, above all when they pass through difficult moments, must be of great concern to all the faithful.”

Jennings Center for Older Adults is proud to be one of the faithful. In 2004 we strengthened our commitment to older adults through the guidance of the Sisters of the Holy Spirit. While the Jennings campus has grown, our mission and values has led us in meeting the needs not only of those in our direct care, but also of the community at large.

We can attribute our success to our “Spheres of Influence,” stakeholders who bear one or more roles in shaping the Jennings community. Residents also take on multiple roles as grandparents, neighbors and volunteers. Women religious are also staff and family members. Family members are also staff, donors, volunteers and board members. Apartment tenants are volunteers and caregivers. Above all, we are God’s people and one family.

And, in turn, Jennings Center for Older Adults participates in “Spheres of Influence” to improve the lives of older adults and their families. We continue the tradition of excellence in Catholic-based care. We share resources to strengthen services in the community. We participate in networks to implement best practices. We lobby for legislative action. We seek opportunities to favorably influence the older adult population.

From the foresight of our founder, Monsignor Gilbert Jennings, to those in our Spheres of Influence today, Jennings Center for Older Adults faces the future with determination. We call on each individual to be “one of the faithful” so that together we can continue to honor older adults in our communities.

Sincerely,

Martha M. Kutik    James D. Clark
Jennings Center for Older Adults continued its growth in 2004, still fresh from the campus expansion in 2003. The staff covered new ground in outreach to the community and in partnerships to collaborate with other quality organizations to identify and meet the changing needs of older adults.

*Several key accomplishments took place in 2004:*

- Achieving a deficiency-free state survey of the nursing home and assisted living residences
- Breaking ground to construct a new Motherhouse for the Sisters of the Holy Spirit
- Maintaining staff’s priority of mission and values in the midst of rapid growth
- Establishing a Corporate Sustaining Sponsor program of corporate donors
- Launching the Southeast Senior Transportation consortium in collaboration with the cities of Garfield Heights, Maple Heights as well as Marymount Hospital
- Creating quarterly health and wellness program guides in conjunction with the Garfield Heights Senior Partnership
- Developing a model for ElderWisdom sharing
- Collaborating on projects with other like-minded organizations

Faith-based, not-for-profit organizations such as Jennings Center for Older Adults have a moral obligation to be committed to their mission and to provide outstanding quality care to their constituents within the framework of their ministry. But there is a further moral obligation to be an influence for good in the community at large. The very fact of not-for-profit status requires social accountability. A not-for-profit’s spheres of influence must go far beyond its physical boundaries to be an advocate for appropriate and affordable health care for those living in the community, to identify unmet needs, to collaborate with like-minded organizations to ensure service provision, and to create the impetus for systemic change for the good of those needing health care in our society.

Jennings — and for that matter, our nation — still faces a significant challenge in the coming years, with a rapidly aging population and limitations in geographic, financial and human resources. No one is untouched by this need, or this moral obligation, which transcends all faiths and backgrounds. Our parents, grandparents, aunts, uncles, veterans and other loved ones deserve the support, respect and dignity that they have earned. This generation is one who has worked hard, raised large families, saved their resources and given back to the community.

It is this generation that now relies on us, the spheres of influence, to ensure their support. Those who age and are blessed with good health will still need affordable services, faith practices, preventive health screenings, education, transportation, volunteer opportunities and other necessities to maintain their holistic wellness. Still others require extensive services to sustain their lives such as meals, nursing, personal care, adaptive aids, and handicap accessibility in addition to the aforementioned.
Dedicated to the mission and vision set forth by our namesake, Monsignor Gilbert Jennings, we will continue to provide these services to support older adults and their families by setting standards and looking to the future. The Jennings community can only accomplish this goal with the spheres of influence with which God has blessed us. We are influenced by older adults. By children. By families. By caregivers. By our community. Our society must make it a priority to take a more proactive voice in each sphere of influence where we belong. Our roles overlap — family members, volunteers, donors, staff, citizens — but we are one community.

*For we are God’s fellow workers. You are God’s field, God’s building.*

(1 Corinthians 3:9)

Jennings Center for Older Adults is a community of God’s fellow workers. Dedicated to providing holistic wellness for older adults, the Jennings campus has evolved from humble beginnings. A rest home in 1942...a continuum of care campus in 2003...and a community-minded organization in 2004 and into the future.

We reflect on our accomplishments and activities of 2004 and the spheres of influence in which we serve and in which we receive support. It is a responsibility and a mission that calls us to benefit the lives of older adults and their families through our work. In services that impact the Jennings campus. In activities that support families. In outreach that serves our community. In legislation that affects our world.

**Fiscal Results 2004**

**REVENUES**

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<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Medicare</td>
<td>$1,383,366</td>
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<tr>
<td>Medicaid</td>
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<tr>
<td>Private Pay &amp; Other</td>
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<td>Contributions &amp; Fundraising</td>
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<tr>
<td>Other Income, including interest</td>
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<tr>
<td><strong>TOTAL</strong></td>
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**EXPENSES**

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<th>Category</th>
<th>Amount</th>
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<td>Personnel (including benefits)</td>
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<tr>
<td>Professional Fees and Services</td>
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<td>Depreciation</td>
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<td>Interest</td>
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<tr>
<td>Supplies &amp; Other</td>
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<td><strong>TOTAL</strong></td>
<td>$15,208,571</td>
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*Nonoperating gains (losses) not reflected in revenue numbers
  - Interest rate swap – mark to market <284,986>
  - Bond defeasance and financing costs <904,431>
The Faith Community

The most important influence to Jennings Center for Older Adults is the ministry of Jesus. Through His love we are called to serve those not only of the Catholic faith, but others with unmet needs in the community.

Some of our accomplishments included:

- Offering pastoral care to older adults, caregivers and staff who are part of Jennings extended family
- Reinforcing our mission and values through an annual staff retreat, themed in 2004 with “You Gotta Have Heart”
- Breaking ground for a new Motherhouse for the Sisters of the Holy Spirit
- Celebrating “Values Months” at Jennings for staff to enrich our understanding and practice of Jennings’ core values
- The addition of two novices to the order of the Sisters of the Holy Spirit
- Coordinating staff meetings with Marymount Hospital to be proactive in individuals’ holistic care during the admission processes
- Working within the Catholic Community Care network to strengthen Catholic-based service delivery
- Participating in Catholic Community Care Spirit Odyssey workshops that rejuvenate staff
- Increasing wellness coordination with parishes through activities such as the Healthy Parish project
- Coordinating wellness activities with the Humility of Mary Housing / St. Timothy community for independent seniors and the Senior Action Leadership Team (S.A.L.T.)
- Preserving our history through a comprehensive archiving project

The Sisters of the Holy Spirit began their order with 13 members dedicated to serving orphans. Today there are 7 members and 2 postulates, all of whom serve older adults.
Collaborating with Partners

In multitude of counselors there is safety.

(Proverbs ch. XXIV, v. 6)

Jennings staff participated in many collaborative projects to implement best practices. Sharing and generating ideas inspires creative approaches to our challenges and elevates the standards of practice for everyone. With the growing demand for services and a decrease in resources, these collaborative efforts enable us to be proactive in meeting needs spanning a spectrum from transportation to staffing. Some of our collaborative partnerships include:

- Aging Services Network of Euclid (ASNE)
- American Association of Homes and Services for the Aging (AAHSA)
- Association of Ohio Philanthropic Homes, Housing and Services for the Aging (AOPHA)
- Catholic Community Care
- Christian Business Network
- Concordia Care
- Cornucopia
- Ethics Committee
- Garfield Heights Senior Partnership
- HealthRays Alliance of Health Care partners
- Northeast Ohio Case Management Network
- SEST/FIRST Senior Transportation Consortium
- Senior Action Leadership Team (S.A.L.T.)
- Southeast Elder Friendly Communities Partnership
- UHHS Bedford Senior Network
Prioritizing Quality and Education

Jennings upholds its reputation of observing high standards and providing quality care. The Jennings campus has a priority for quality assurance and best practices to ensure a high level of support for those entrusted to our care. We actively seek out measurements, benchmarks and programs, like collaboration with Ohio KePro and participation in the Quality First program, which enables us to remain at the forefront of quality. Such perseverance led to a deficiency-free state survey in 2004.

Quality cannot happen without an emphasis on training and education. Like our practice of health care, Jennings takes a holistic approach to supporting staff with activities such as an annual staff retreat for rejuvenating and appreciating our team. We emphasize the need for continuing education, mentoring and workshops like the Catholic Diocese of Cleveland’s Spirit Odyssey. We have relationships with organizations not only to increase the knowledge of our staff, but also to take part in creating tomorrow's workforce through collaborative programs with:

- Cuyahoga Community College
- Kent State University College of Nursing
- Ursuline College
- Marymount School of Nursing
- MetroHealth Medical Center
- Willoughby-Eastlake School of Practical Nursing

Guiding Government Resources

As a non-profit organization, Jennings Center for Older Adults reaches out to those in need regardless of financial ability. As such, we are significantly impacted by legislative changes that affect financing. We participated with our colleagues involved in national and statewide advocacy organizations such as AAHSA and AOPHA to foster understanding with our nation’s leaders. Jennings staff members made visits to Capitol Hill and Columbus to talk with legislators about aging issues. We educated our constituents and their family members about governmental changes that affect aging services. We will continue to be a voice for those we serve, and those who may require our services in the future, to help guide them through uncertainty.

Our municipalities also face uncertainty in the availability of resources to serve their constituents. Working together, we seek opportunities to collaborate with neighboring communities in order to pool our collective resources for offering a robust set of services to older adults. In 2004 we strengthened our relationships with nearby communities with the creation of the Garfield Heights/Maple Heights Senior Partnership and collaborating with the offices on aging in Garfield Heights, Maple Heights, Oakwood, Warrensville Heights and Bedford Heights. Additionally we facilitated collaboration on several projects:

- Quarterly health and wellness guides for the community's older adults
- Transportation consortium to streamline service needs
- Housing needs in the community
- Local assessment of elderfriendly community needs
Caregiving with the Community

Jennings Center for Older Adults knows few boundaries in its dedication to helping older adults and their families to live their best lives. We recognize that this experience reaches far beyond the walls of our campus, and into the community and homes of those we serve. And positive aging experiences touch our lives at every age. We have had some significant activity in these areas for our community:

OUTREACH
- Offering free screening opportunities
- Providing a host site for Cleveland Sight Center's low vision screenings
- Reaching the community and offering education through our speakers bureau
- Supporting and participating in the SALT Senior Fair
- Planning wellness and recreational activities through the Community Health & Wellness program

VOLUNTEERS
- Showing appreciation of our volunteers through a volunteer recognition program
- Engaging developmentally challenged students with opportunities and workforce training
- Offering life-enriching opportunities for students fulfilling service hours

CAREGIVERS
- Providing relief to caregivers through adult day services
- Highlighting education and support with family and community lunches
- Hosting support groups in conjunction with Alzheimer's Association of Greater Cleveland

CHILDREN
- Enhancing life experiences through robust intergenerational programs
- Participating in the grant-funded Generations United project to unite generations
- Collaborating in our intergenerational program with school-age children from kindergarten through eighth grade at St. Therese Catholic school
- Implementing school-age programs for before and after-school care

250 volunteers shared more than 11,300 hours of their time with Jennings in 2004.
Supporting Our Mission

We are dedicated to our mission of providing health care and supportive services “with special concern for those with limited means.” While some individuals can afford the cost of their residences or health care, Jennings Center for Older Adults is blessed to serve those who need assistance from other funding sources available through our government and special programs. These resources enable all individuals to have access to high quality care and services. Seniors with very low incomes receive apartment rent reduction through a subsidy from the Department of Housing and Urban Development (HUD) or the tax credits of business holdings. Others are able to access support through our work with other funding sources such as:

- Medicare
- Medicaid
- PASSPORT
- Western Reserve Area Agency on Aging
- Alzheimer’s Respite Grant
- Title III
- Cuyahoga County Options program
- Cuyahoga County Board of Mental Retardation

Perhaps the most generous influence comes from our donors. Some donate time through volunteer hours. Others donate financial resources to help fill the gap left when funding sources cannot meet the entire cost of care. As a non-profit continuum of care community, Jennings must raise operating funds of approximately $3 million annually to make up this difference.

*In 2004 Jennings was able to establish:*

- Increased gifts to the Gospel Treasures Annual Fund
- Holy Spirit Heritage Society planned giving program
- Inaugural Founder’s Day Mass and Donor Reception
- Corporate Sustaining Sponsor Program
- Spirit of Jennings Week for Staff Member Awareness
- Increased participation in the Families Care Campaign
- Assisted living scholarship for those who exhaust their financial resources

Jennings Center for Older Adults is deeply grateful for the many blessings we received in 2004. Our contributors have inspired our accomplishments and help us provide vital programs and services. We are especially thankful for the substantial impact that charitable gifts have on our commitment to provide for older adults of limited financial means. These and other gifts of ongoing sustenance strengthen our mission and provide dignity, comfort and hope to those in need.
Jennings Center for Older Adults began its ministry of service on March 17, 1942. Inheriting a considerable sum of money from his brother's estate, Monsignor Gilbert P. Jennings designated in his last will and testament that a rest home be built to enable older people of limited income to live in a religious and suitable home.

At the request of the Catholic Diocese of Cleveland, the Sisters of the Holy Spirit donated the land for the home and oversaw its operation. The home housed 64 people and was originally called Jennings Hall Home for the Ambulatory Aged.

To keep up with the growing needs of older adults, Jennings has expanded with new state-of-the-art architecture. The Jennings campus offers a full continuum of faith-based residential and community-based programs and services, including:

- Adult day services (capacity to serve 42 people daily)
- Alzheimer's/dementia care
- Assisted living (54 one-and two-bedroom suites)
- Child and infant care (capacity to serve 72 children daily)
- Dementia care assisted living (18 studio suites)
- Geriatric Wellness Center on-site
- Hospice/palliative care
- Intergenerational programs daily
- Rehabilitation services
- Respite/short stay suites
- Senior apartments (103 one-, two- and three-bedroom apartments and 4 villas)
- Skilled nursing home care (156 beds)